

Replies to Pre-bid Queires (Corrigendum 3)
TENDER DOCUMENT NO. IGL/ET2/CP/CM17506
HIRING OF CLOUD BASED WEB APPLICATION FIREWALL (WAF) SERVICE FOR IGL

SI No	RFP Clause	Description	Query	Revised Clause as per Query (Requested by Vendor)	IGL Response
1	SECTION V, SCOPE OF WORK Page 62 Administration Sl. No 3	SSL Termination: Terminate SSL connections without any overhead or additional latency. Have rules apply to SSL traffic without having to upload certificates.	SSL certificates and termination is required to keep user data secure, verify ownership of the end point application, prevent attackers from creating a fake version of the end-point application, and convey trust to the costumer. For SSL Termination Uploading SSL Certificates are must and Cloud WAF acts as Reverse Proxy which intercepts the user connection and do the security filtering and opens up a new connection with Origin Server, due to which uploading the certificates are required. Hence, request you to please amend the clause: Suggested Clause : SSL Termination: Terminate SSL connections without any overhead or additional latency.	SSL certificates and termination is required to keep user data secure, verify ownership of the end point application, prevent attackers from creating a fake version of the end-point application, and convey trust to the costumer. For SSL Termination Uploading SSL Certificates are must and Cloud WAF acts as Reverse Proxy which intercepts the user connection and do the security filtering and opens up a new connection with Origin Server, due to which uploading the certificates are required. Hence, request you to please amend the clause: Suggested Clause : SSL Termination: Terminate SSL connections without any overhead or additional latency.	Rephrased: SSL Termination: Terminate SSL connections without any overhead or additional latency.
2	Point no. 35, Technical Specifications - Web Application Firewall (WAF)- Anti-Bot Detection, Page 66	Bot Deception: Provides a deception technique to identify bots. It inserts a hidden link into response pages. Clients that fetch the URL can accurately be classified as bots	Bot Deception: Provides a deception technique to identify bots. It inserts a hidden link into response pages. Clients that fetch the URL can accurately be classified as bots	We would like to request the honorable tendering committee to amend this clause as below for wider participation and to get the best technocommercial solution available in the market. "Bot Deception: Provides a deception technique to identify bots. It inserts a hidden link into response pages/CAPTCHA. Clients that fetch the URL can accurately or return CAPTCHA be classified as bots".	Rephrased. Bot Deception: Provides a deception technique to identify bots. It inserts a hidden link into response pages/CAPTCHA. Clients that fetch the URL can accurately or return CAPTCHA be classified as bots
3	Clause 12.2, page 53	The bidder should have at least 3 successful implementations of the WAF solution of which 1 should be in the PSU/GOVT in last 3 years.	Kinldy relax this criteria to either Bidder/ OEM	Kinldy relax this criteria to either Bidder/ OEM	Rephrased: The bidder should have at least 3 successful implementations of the cloud WAF solution of which 1 should be in the PSU/GOVT in last 3 years preferably.