



REPLY TO PRE-BID QUERIES
TENDER DOCUMENT NO. IGL/ET2/CP/CM18493 FOR SUPPLY, INSTALLATION, TESTING, COMMISSIONING AND MAINTENANCE OF CCTV
SURVEILLANCE SYSTEM AT IGL SV STATIONS IN DELHI, UP, HARYANA AND RAJASTHAN

Sl. No.	Volume/ Section/ Clause No.	Page No.	Clause No.	Clause	Bidder's Query	IGL Reply
1	Volume I/ Section V	68	1.2.a	Processor Intel Xeon 4th generation or better	Processor Intel Xeon 4th generation/ AMD EPYC 9000 series or better	Tender Condition Prevails
2	Volume I/ Section V	68	1.2.h	Chipset Intel	Chipset Intel/AMD	Tender Condition Prevails
3	Volume I/ Section V	68	1.2.i	Clock speed 2.10 Ghz or better	Clock speed 2.40 Ghz or better	Tender Condition Prevails
4	Volume I/ Section V	67	1.1.1l	Camera OEM shall have server side software for handling feed of 800 or more.	<p>This Clause Restricts an Open Platform Video Management Software (VMS) Participation thus requesting you to kindly please Relax this Clause as:</p> <p>The Server Side Software shall be Capable of Handling of 800 or more Camera Feeds, this Software can be from any Third Party Open Platform VMS OEM who meets the Technical Specifications of the VMS.</p>	Tender Condition Prevails
5	Volume I/ Section V	67	1.1.e	Edge Based video analytics, i.e. classified Intrusion detection.	<p>As per this clause in the camera specification, you have asked for edge-based video analytics; however, the specification of video management software also mentions video analytics software.</p> <p>We understand that the Primary Requirement is of Edge Analytics, however we understand that the VMS Should be Capable to Integrate & Display the Edge VA Events.</p> <p>Kindly please Confirm if our Understanding is Correct.</p>	Bidder Understanding is correct
6	Volume I/ Section V	74	Vendor's Brief scope of work is to provide :- 8.	8. Vendor scope includes to provide backup recording of 10 days for each station that will store in the camera.	As per this clause, we understand that continuous recording is required on the camera's SD card only; no recording storage is required at the Main Control Station (MCS) at Kaka Nagar. Kindly please confirm if our understanding is correct.	Bidder Understanding is correct
7	Volume I/ Section V	70	SOFTWARE TECHNICAL SPECS	26. The retention period for VA events at server side is 06 months and at the substation is till the memory availability.	<p>We hereby request to confirm if the Below Understanding is Correct</p> <p>We understand that only Image Snapshots (No Video Recording) of Video Analytics events are required for 6 months. Kindly please confirm if our understanding is correct.</p>	Bidder Understanding is correct

8	Volume I/ Section V	74	Vendor's Brief scope of work is to provide :-	9. This surveillance system shall provide live & playback images for monitoring in centralized monitoring software in Main Control Station (MCS) at Kaka Nagar. The backup of events shall be stored at kaka nagar server side for 06 months.	<p>We hereby request to confirm if the Below Understanding is Correct</p> <p>We understand that only Image Snapshots (No Video Recording) of Video Analytics events are required for 6 months. Kindly please confirm if our understanding is correct.</p>	Bidder Understanding is correct Along with the Snaps, all the events/Alarms needs also needs to be backed up for atleast 6 months
9	Volume I/ Section V	70	SOFTWARE TECHNICAL SPECS	28. Human Intrusion herein refers to the instance of an individual crossing a pre defined virtual fence defined by the user along with few features of loitering.	<p>As per these clauses, video management software includes video analytics specifications and also mentions VMS & VAS should be from the same OEM; however, in camera specifications, edge-based intrusion detection is asked.</p> <p>Kindly please confirm whether we have to consider video analytics as camera-based or server-based.</p> <p>If Server Based Video Analytics is Sought then Additional Compute either through a Local Processing Unit or Central Video Analytics Server shall be required to Perform Analytics through a Dedicated Video Analytics Software. With the Current RFP there is no such Scope Defined for Server Based Video Analytics.</p>	Video analytics to be done on Camera based
10	Volume I/ Section V	71	SOFTWARE TECHNICAL SPECS	34. VMS and VA should be from same OEM and fully integrated.	<p>As per these clauses, video management software includes video analytics specifications and also mentions VMS & VAS should be from the same OEM; however, in camera specifications, edge-based intrusion detection is asked.</p> <p>Kindly please confirm whether we have to consider video analytics as camera-based or server-based.</p> <p>If Server Based Video Analytics is Sought then Additional Compute either through a Local Processing Unit or Central Video Analytics Server shall be required to Perform Analytics through a Dedicated Video Analytics Software. With the Current RFP there is no such Scope Defined for Server Based Video Analytics.</p>	Video analytics to be done on Camera based

11	Volume I/ Section V	71	SOFTWARE TECHNICAL SPECS	35. Event Notifications: The result of each of the use case shall be in the form of events that contain the screenshot with other metadata describing the event, such as detected objects, timestamp, camera/video that generated the event and all other metadata representing the event from different use cases. The User Interface shall have a grid and list view with all the events from different use cases, cameras etc. The system should support customization of alerts, video feeds, and priority-based alerts for individual users thru pop-up in mobile application.	As per these clauses, video management software includes video analytics specifications and also mentions VMS & VAS should be from the same OEM; however, in camera specifications, edge-based intrusion detection is asked. Kindly please confirm whether we have to consider video analytics as camera-based or server-based. If Server Based Video Analytics is Sought then Additional Compute either through a Local Processing Unit or Central Video Analytics Server shall be required to Perform Analytics through a Dedicated Video Analytics Software. With the Current RFP there is no such Scope Defined for Server Based Video Analytics.	Video analytics to be done on Camera based
12	Volume I/ Section V	71	SOFTWARE TECHNICAL SPECS	36. The video analytics (VA) shall be of global reput and shall be an inbuilt solution from the VMS manufacturer where the video analytics software is included in the basic VMS installation package and work as a windows service. VMS license key to be part of VMS software License key to avoid complexities of multiple licenses.	As per these clauses, video management software includes video analytics specifications and also mentions VMS & VAS should be from the same OEM; however, in camera specifications, edge-based intrusion detection is asked. Kindly please confirm whether we have to consider video analytics as camera-based or server-based. If Server Based Video Analytics is Sought then Additional Compute either through a Local Processing Unit or Central Video Analytics Server shall be required to Perform Analytics through a Dedicated Video Analytics Software. With the Current RFP there is no such Scope Defined for Server Based Video Analytics.	Video analytics to be done on Camera based
13					request you to share the location-wise site details to enable us to prepare and participate in the tender accordingly	Tentative primarily Area division to be as :- 1. Delhi :- 46 2. Haryana :- 20 3. Rajasthan :- 26 4. UP :- 118 Total :- 220

14	Volume I/ Section I	9 & 10	7.1	<p>Bidder should have executed similar work in a single work order for a value of Rs. 66.32 Lakhs during preceding 07 years reckoned from the date of issue of tender. Similar work shall include:</p> <p>Successful execution / completion of Supply, installation, testing & commissioning of CCTV cameras (with built-in video analytics) for industrial/commercial/institutional application in indoor/outdoor premises and its AMC for at least 01 year.</p>	<p>As per our understanding, we may submit our past experience from any Central/State Government departments/ PSUs, or similar organizations under institutional application criteria.</p> <p>Please clarify</p>	Bidder understanding is correct
15	Volume I/ Section IV	59	11.1	<p>PART- A & (D to H) Camera (Supply, Installation, and Commissioning of CCTV): 70% shall be released after supply, 20% after installation, testing & commissioning, and balance 10% after completion of warranty period for CCTV & its related equipment within 45 days after goods receipt and material acceptance.</p>	<p>Please Amend as:</p> <p>70% payment shall be released upon supply, and the remaining 30% upon installation, testing, and commissioning. For the warranty period, the bidder may submit a Performance Bank Guarantee (PBG) amounting to 2.5% of the contract value.</p>	Tender Condition Prevails
16	Volume I/ Section I	10	7.3.a	<p>If the bidder's working capital is inadequate for the items(s) quoted, the bidder should supplement this with a letter from the bidder's bank, having net worth not less than Rs.100 Crore, confirming the availability of the line of credit to cover the inadequacy of working capital required as above. Line of credit must contain Tender No., Tender Description and Client Name. Letter for line of credit must be issued by a scheduled bank.</p>	<p>Request you to please suggest the document by which the working capital will be validated.</p>	<p>From previous year Balance sheet. Kindly submit audited Financials as per tender requirement</p>

17	Volume I/ Section I	10	7.3.d	A job executed by a bidder for its own concern / subsidiary / consortium partner cannot be considered as experience for the purpose of meeting BEC.	It is humbly requested to allow us to proceed further with the experience of similar work executed in favor of the parent or subsidiary company of the bidder to be considered towards meeting the BEC, provided that necessary documentary evidence and group structure certification (e.g., holding/subsidiary relationship, Board resolution, etc.) is furnished. Allowing experience of parent or subsidiary companies will ensure participation of qualified bidders who possess the requisite technical capability and execution experience at group level, though not always under the bidder's name directly.	Kindly refer to tender clause 7.4 .Tender Condition Prevail
18	Volume I/ Section I	10	7.3.a	Bidder should have executed similar work in a single work order for a value of Rs. 66.32 Lakhs during preceding 07 years reckoned from the date of issue of tender. Similar work shall include: Successful execution / completion of Supply, installation, testing & commissioning of CCTV cameras (with built-in video analytics) for industrial/commercial/institutional application in indoor/outdoor premises and its AMC for at least 01 year.	Due to NDA restrictions, we are unable to share work orders. Request to accept a Chartered Accountant (CA)-certified certificate as proof of completion of similar work in place of work orders.	Kindly refer to tender clause 7.4 .Tender Condition Prevail
19	Volume I/ Section I	10	7.4.i	Technical Bidder shall submit minimum following documents to establish their credentials to meet BEC, however IGL may ask for additional documents for clarification the credentials: <input type="checkbox"/> Single work order / purchase order copy & its completion certificate defining the complete scope of work issued from the end client / authorised representative to the bidder duly certified by end client must be submitted along with the offer with executed value in last 7 years.	In view of confidentiality agreements, we request acceptance of a Chartered Accountant (CA)-certified document attesting to the completion of similar work with required scope and value, in lieu of the work order and client-issued certificate.	Kindly refer to tender clause 7.4 .Tender Condition Prevail

20	Volume I/ Section V	67	1.1.nn.a	STQC Certificate	We request clarification on STQC compliance or certification for CCTV cameras. The tender document specifies technical features for CCTV cameras but does not match with the STQC (Standardization Testing and Quality Certification).	Tender Condition Prevails i.e. CCTV camera compliance to MEITY guidelines as attached with this scope except STQC
21	Volume I/ Section V	67	1.1.nn.a	STQC Certificate	As per our discussion with CCTV OEM they are also not confirm about that product with STQC Certificate just because of Govt. Rules & Guidelines, they said it will take more time to get this. So our request to you on this tender, please get more time for finalise this tender. Because without clarity from OEM we cant able to participate in this tender	Tender Condition Prevails i.e. CCTV camera compliance to MEITY guidelines as attached with this scope except STQC
22					Bidder Experience Criteria: Suggested PQ Condition	Tender Condition Prevails
23					Proven Solution Requirement: Suggested PQ Condition:	Tender Condition Prevails
24					Request for Change in Technical Solution	Tender Condition Prevails