



INDRAPRASTHA GAS LIMITED

**IGL Bhawan, 4, Community Center,
Sector-9, R.K. Puram, New Delhi - 110022**

TENDER NO. IGL/ET2/CP/CP18157

HIRING OF THIRD PARTY INSPECTION SERVICES FOR PNG O&M FOR NOIDA, GREATER NOIDA, GHAZIABAD, HAPUR AND GURUGRAM

Replies to Bidders' Queries - 1

Sr. No.	Clause	Tender Condition	Bidder's Query	IGL's Reply
1	IFB: clause 5	Bid submission due date and time: 14.01.2025 till 1430 hrs IST	Date extension: Please extend bid due date for 15 days.	Refer Corrigendum-02
2	SCC- PENALTY - 8.8	In case any discrepancy is observed by IGL in the measurements done by the concerned TPI, a penalty of 200% of the variant amount shall be imposed on the TPI agency.	We are requesting to delete this penalty clause; it should be limited to TPI fees for that job rather than variant amount of measurement which is primary responsibility of contractor	Refer Clause 8.8 and 8.10 of SCC. Tender Condition Prevails.
3	SCC - PENALTY - 8.5	In case, inspector found to be exhibiting or involved in any type of unscrupulous activities/negligence, then minimum penalty of Rs. 5000/- or as decided by EIC which includes suspension/termination of inspector/ legal action on TPIA/ termination of TPIA may be taken.	Requesting to disclose maximum penalty is this case.	The maximum penalty will depend on the amount of the fraudulent activity/unscrupulous activities/negligence or any other illegal activity done by TPI which results in the financial loss to IGL or the reputational loss to IGL. In addition to the above, Refer SCC Clause 8.10 regarding the maximum penalty. Tender Condition Prevails.
4	SCOPE OF WORK - 4.8	All inspector deployed at site shall have: Safety shoes, Helmet & Uniform (Pant and Shirt (with Service provider's logo)), Measuring tape, diary, Memo book etc. Smart mobile phone with adequate voice & data Pack with following minimum specifications	Please specify, how much cost IGL will reimburse in account of PPE's, Smart Mobile, Uniform etc. as this is direct cost and agency have only option to quote profit margin in this tender.	No extra cost shall be payable. Bidder has to quote accordingly. Tender Condition Prevails.
5	SCOPE OF WORK - 4.6	Agency to provide behavioural (interaction with customer/ authorities/ third parties etc.) & technical (specific to work) training to all deployed manpower at least after every 06 months and submit a certificate that respective manpower is technically competitive & well aware of tender specifications, SOR and PNGRB T4S	Please specify, how much cost IGL will reimburse in account of This clause as this is direct cost and agency have only option to quote profit margin in this tender.	No extra cost shall be payable. Bidder has to quote accordingly. Tender Condition Prevails.



INDRAPRASTHA GAS LIMITED

**IGL Bhawan, 4, Community Center,
Sector-9, R.K. Puram, New Delhi - 110022**

TENDER NO. IGL/ET2/CP/CP18157

HIRING OF THIRD PARTY INSPECTION SERVICES FOR PNG O&M FOR NOIDA, GREATER NOIDA, GHAZIABAD, HAPUR AND GURUGRAM

Replies to Bidders' Queries - 1

Sr. No.	Clause	Tender Condition	Bidder's Query	IGL's Reply
6	SCOPE OF WORK – 4.4	<p>The agency has to provide unique identity cards to all the inspectors at site and provide the Xerox copy to IGL for records. Before induction and job allocation on site, all the inspectors shall undergo site training for a week for getting conversant with execution procedures/format to be followed at site. The agency needs to conduct safety training program for all the inspectors (Old & new joining) on Quarterly basis, keep, update and forward records on monthly basis. All TPIs are required to undergo STC Training before being deployed in IGL (even in case of intermediate vacancies or replacements) STC card is mandatory and carry STC card at site. The expense for conducting STC training shall be borne by TPI Agency and same needs to renew after one year. A joint meeting of higher officials of IGL & third party agency shall be called on monthly/ fortnightly basis, wherein all the issues related to site shall be discussed</p>	<p>Please specify, how much cost IGL will reimburse in account of This clause as this is direct cost and agency have only option to quote profit margin in this tender.</p>	<p>No extra cost shall be payable. Bidder has to quote accordingly.Tender Condition Prevails.</p>
7	SCC - WAGE STRUCTURE - 31.1	<p>The bidder shall ensure the disbursement of wages according to the wage structure (Minimum Wages as per central wage Notification dates: 01.10.2024 for following category: Employees employed In Underground Works)</p>	<p>he salary of the engineer in the tender is calculated based on minimum wages, which typically apply to entry-level professionals, such as freshers or those with 0 to 1 year of experience. However, the tender requires a minimum qualification of 5 years of experience for diploma engineers. Please confirm whether IGL will reimburse the difference in salary if engineers with the required minimum 5 years of experience are not available within the provided salary range. If IGL does not plan to reimburse the difference, how will the quality of manpower be ensured? In such a case, the penalty clause should be removed from the tender, as bidders will only be able to provide manpower that fits within the specified salary range.</p>	<p>The bidder has to quote his profit considering all the cost likely to be incurred by him for providing the qualified and competent TPIs as per T&C of tender document.Tender Condition Prevails.</p>



INDRAPRASTHA GAS LIMITED

**IGL Bhawan, 4, Community Center,
Sector-9, R.K. Puram, New Delhi - 110022**

TENDER NO. IGL/ET2/CP/CP18157

HIRING OF THIRD PARTY INSPECTION SERVICES FOR PNG O&M FOR NOIDA, GREATER NOIDA, GHAZIABAD, HAPUR AND GURUGRAM

Replies to Bidders' Queries - 1

Sr. No.	Clause	Tender Condition	Bidder's Query	IGL's Reply
8	SCC - WAGE STRUCTURE - 31.1	The bidder shall ensure the disbursement of wages according to the wage structure (Minimum Wages as per central wage Notification dates: 01.10.2024 for following category: Employees employed In Underground Works)	The minimum wage in the provided structure is picked as per central wages notification for Employees employed In Underground Works. Please confirm 1. Minimum wages will be applicable as per state wage notification or as per centre wage notification 2. Minimum wages are captured for Employees employed In Underground Works. We should capture the same category, or it may different category as per requirement of work.	The basic salary of the TPIs for MDPE and steel works has been picked under the skilled and highly skilled category of "Employees employed in underground works" respectively as specified in central govt. notification. These same category must be followed while the disbursement of wages. Tender Condition Prevails.
9	SCC - WAGE STRUCTURE - 31.1	The bidder shall ensure the disbursement of wages according to the wage structure (Minimum Wages as per central wage Notification dates: 01.10.2024 for following category: Employees employed In Underground Works) - Minimum Bonus/Ex Gratia @8.33% of Basic wage (Ceiling of Basic is Rs. 21,000/-) (as per applicable labour laws	As per the payment of bonus act 1965, a profitable organization should pay 20% bonus to their eligible employees. Please confirm that IGL will reimburse 20% bonus if employer is paying 20% bonus to its employees based on existing law.	Tender Condition Prevails.
10	SCC - WAGE STRUCTURE - 31.1	The bidder shall ensure the disbursement of wages according to the wage structure	We understand that the provided figures and percentages are indicative only in the given salary structure. The bidder should follow the minimum wages and provide salaries, accordingly, adhering to the provided structure rather than the specific numbers and percentages in that structure. We request confirmation of the same.	The bidder should adhere to the latest minimum wages and provide salaries, accordingly, with reference to the provided structure keeping the percentage as fixed and conditions as specified in wage structure. Refer to SCC Clause No. 31.0. Tender Condition Prevails.
11	SCC - WAGE STRUCTURE - 31.1	The bidder shall ensure the disbursement of wages according to the wage structure	We understood that Sr. No 1 to 5 is only part of salary structure, please confirm	No, from Sr. No. 1 to 6 (including special allowance) is the part of salary structure. Bidder has to provide the salary to the deployed TPIs accordingly



INDRAPRASTHA GAS LIMITED

**IGL Bhawan, 4, Community Center,
Sector-9, R.K. Puram, New Delhi - 110022**

TENDER NO. IGL/ET2/CP/CP18157

HIRING OF THIRD PARTY INSPECTION SERVICES FOR PNG O&M FOR NOIDA, GREATER NOIDA, GHAZIABAD, HAPUR AND GURUGRAM

Replies to Bidders' Queries - 1

Sr. No.	Clause	Tender Condition	Bidder's Query	IGL's Reply
12	SCC - WAGE STRUCTURE - 31.1	The bidder shall ensure the disbursement of wages according to the wage structure.	<p>Request to allow bidder to define the salary structure as per their policy and procedure. Salary structure may vary based on personal experience & knowledge level.</p> <p>In tender document provided salary structure is based on skilled category and highly skilled category however SOR requiring TPI services for MDPE O&M & TPI service for steel O&M with certain experience and qualification. There is no correlation between provided salary structure and required line items cost.</p>	The bidder has to quote his profit considering all the cost likely to be incurred by him for providing the qualified and competent TPIs as per T&C of tender document. Tender Condition Prevails.
13	31.3(a)	The SoR includes the reimbursement component of conveyance and phone bill for which the profit margin per day shall not be quoted by the bidder and the successful bidder shall provide this component to his deployed resources on the basis of certification of time sheets by the IGL In-charge.	Is any proof of reimbursement required to be submitted to IGL for this cost?	YES, Bank Transfer as a proof of payment shall be provided by successful bidder.
14	31.3(b)	Bidder has to quote the profit margin above the offered rates. The profit margin should be in absolute numbers and not in percentage. It is to be noted that this profit margin will be treated as constant throughout of the tenure of the contract	<p>The work scope, liabilities & Penalties in this tender is related to Third Party Inspection services however provided salary structure and SOR is like a manpower supply tender.</p> <p>SOR should be asking TPI charges either on man day or Man month basis in line with the TPI tender & scope of work & liabilities.</p> <p>Rather than fix salary IGL can provide a condition that agency. / Bidder should not pay less then minimum wages defined by the government time to time. Additionally, IGL may ask the proof on sample basis to monitor the salary range provided by agency /bidder to its employees.</p> <p>This amendment will provide an assurance to IGL about implementation of minimum wages and same time it will provide liberty to bidder to higher good resources may be on higher salary and monitor the project effectively.</p>	Tender Condition Prevails.
15	Scope of Work – 31.3 (g) - Wage structure -	The Components (Minimum Bonus and Leave encashment) will be reimbursed to the contractor after disbursement of the concerned manpower.	If employee has taken leave or it's cumulated for next year then how IGL will reimburse leave encashment amount and what document proof will required.	Based on the actual attendance, calculation in accordance with the specified and applicable wage structure shall be made and payment shall be paid on yearly/monthly basis after the submission of bank transfers for bonus for the deployed TPIs



INDRAPRASTHA GAS LIMITED

**IGL Bhawan, 4, Community Center,
Sector-9, R.K. Puram, New Delhi - 110022**

TENDER NO. IGL/ET2/CP/CP18157

HIRING OF THIRD PARTY INSPECTION SERVICES FOR PNG O&M FOR NOIDA, GREATER NOIDA, GHAZIABAD, HAPUR AND GURUGRAM

Replies to Bidders' Queries - 1

Sr. No.	Clause	Tender Condition	Bidder's Query	IGL's Reply
16	PRICE VARIATION CLAUSE – 9.1	Special Allowance, Admin charges and profit & profits quoted by the bidder (in INR) at the time of tendering shall remain fixed throughout the validity of the contract irrespective of revision in minimum wages.	We understood that Special Allowance, Admin charges and profit will remain fix and not be a part of salary structure. Please confirm	Special Allowance, Admin Charges and Profit shall remain fix and will not be revised with the revision of minimum wages. However, special allowance is a part of the salary structure. Tender Condition Prevails.
17	SCC - WAGE STRUCTURE - 31.1	The bidder shall ensure the disbursement of wages according to the wage structure	Is IGL will reimburse for Training, monitoring and supervision of deployed manpower.	The bidder has to quote his profit considering all the cost likely to be incurred by him for providing the qualified and competent TPIs as per T&C of tender document.
18	SCC - WAGE STRUCTURE - 31.1	Admin Charges and profits (Fixed for entire contract duration)	Admin charges and profits is only 3% which is too less. IGL provided approx. 5% in other tenders. Request to change admin charges and profit from 3% to 5 % for this tender also.	Tender Condition Prevails.
19	SCC Clause 31.1	GPA and GMI Component Limit	The tender limits the premium for GPA and GMI to Rs. 300 per person. This amount, in our experience, is insufficient to secure adequate insurance coverage for manpower. Insurers offering coverage at such low premiums often have limited claim settlement ratios, which could adversely impact the settlement process in the event of an incident and would put the deployed TPI as well as service provider at risk. Considering the nature of work and associated risks in the City Gas Distribution (CGD) sector, we request an upward revision of this premium ceiling to Rs. 822 per person. This amount is comparable to ESIC premiums (even though ESIC is not applicable in this case), ensuring better insurance coverage for the deployed manpower.	The vendor shall be required to utilise minimum Rs. 300/per employee/per month premium to obtain maximum possible cover for GPA and GMI and submit the proof as well. Tender Condition Prevails.



INDRAPRASTHA GAS LIMITED

**IGL Bhawan, 4, Community Center,
Sector-9, R.K. Puram, New Delhi - 110022**

TENDER NO. IGL/ET2/CP/CP18157

HIRING OF THIRD PARTY INSPECTION SERVICES FOR PNG O&M FOR NOIDA, GREATER NOIDA, GHAZIABAD, HAPUR AND GURUGRAM

Replies to Bidders' Queries - 1

Sr. No.	Clause	Tender Condition	Bidder's Query	IGL's Reply
20	SCC- PENALTY - 8.8	Manpower Classification (SOW):	<p>As per the scope of work, the tender specifies qualifications for TPI personnel as either:</p> <ul style="list-style-type: none"> o A Diploma in Engineering (preferably Mechanical) with five years of experience, or o A BE in Engineering (preferably Mechanical) with two years of experience in CGD projects. <p>These qualifications place the personnel in the "highly skilled" category. However, the tender classifies MDPE-related roles as "skilled" and steel-related roles as "highly skilled."</p> <p>We request IGL to harmonize the classification by either categorizing both MDPE and steel roles as "highly skilled" or reducing the qualification criteria for MDPE roles to align with "skilled" classification (e.g., requiring six months of experience).</p>	Tender Condition Prevails.
21		Retention of Existing Personnel by IGL (General):	<p>In previous contracts, we encountered requests to retain specific personnel already working at project sites. While we understand the importance of maintaining continuity, we seek confirmation on the following:</p> <ul style="list-style-type: none"> o If IGL requests retention of existing personnel, will it take full responsibility for their background verification, integrity, and performance, given these aspects were determined prior to the service provider's engagement? o If IGL cannot assume such responsibilities, will the service provider have the right to replace the retained personnel with new hires meeting the qualifications and experience outlined in the tender? 	Refer Clause 4.2 of SoW.
22		Employment Terms and Oversight by IGL (General):	<p>The recruitment process for new hires involves significant effort and cost, including sourcing, background verification, training, and setting terms of employment. These are typically managed by the service provider as part of their contractual obligations. We request confirmation that:</p> <ul style="list-style-type: none"> o IGL's role in this process is limited to ensuring compliance with the wage structure and benefits outlined in the tender. o IGL will not intervene in the specific employment agreements (including any background verification and administrative charges) between the service provider and the manpower, as long as the provider adheres to the tender norms. 	Refer Clause 5.3 of SoW.



INDRAPRASTHA GAS LIMITED

**IGL Bhawan, 4, Community Center,
Sector-9, R.K. Puram, New Delhi - 110022**

TENDER NO. IGL/ET2/CP/CP18157

HIRING OF THIRD PARTY INSPECTION SERVICES FOR PNG O&M FOR NOIDA, GREATER NOIDA, GHAZIABAD, HAPUR AND GURUGRAM

Replies to Bidders' Queries - 1

Sr. No.	Clause	Tender Condition	Bidder's Query	IGL's Reply
23		Personnel Preferences by IGL Teams (General):	<p>It has been observed that operational teams occasionally recommend specific individuals or reject personnel proposed by the service provider.</p> <ul style="list-style-type: none"> o If IGL or its teams recommend personnel, will IGL assume responsibility for verifying their background, performance standards, and integrity? o Alternatively, if IGL does not assume responsibility, will the service provider retain the right to recruit and deploy personnel meeting the tender's qualifications to ensure accountability? 	Refer Clause 4.2 of SoW.
24	SOW	Qualification of Inspection Agencies (SOW):	<p>The tender specifies that the Third Party Inspection services fall under PNGRB T4S Guidelines. Based on this, we believe that only PNGRB-authorized TPIs for CGD networks should qualify for this bid.</p> <ul style="list-style-type: none"> o If PNGRB authorization is not a prerequisite, will IGL assume responsibility for adherence to PNGRB norms, limiting the service provider's role to manpower deployment as per the tender's terms? 	Tender Condition Prevails.
25	SOW Clause 6	Role Clarification as Third-Party Inspection Agency	<p>As per the scope, the service provider's role is defined as an independent inspection agency responsible for supervision, quality surveillance, and monitoring without duplicating IGL's supervision. We seek confirmation that:</p> <ul style="list-style-type: none"> o The service provider will not be responsible for Operation and Maintenance (O&M) tasks or asset management. o The responsibilities are limited to inspecting and reporting on activities carried out by contractors hired by IGL, including asset inspections, pipeline integrity verification, and quality compliance. 	Please refer SoW 3.0-3.11.
26	14. (b)	In case working hours exceed one man-day (08 HRS) payment for excess working hours shall be made on pro-rata basis	Please confirm the pro-rata rate of PNG O&M TPI (Skilled) MDPE will be $954/8 = 119.25$ (subject to revision in minimum wages)	No Overtime shall be applicable. Maximum Working hours shall be 208 hr in a month.
27	14. (b)	In case working hours exceed one man-day (08 HRS) payment for excess working hours shall be made on pro-rata basis	Please confirm the pro-rata rate of PNG O&M TPI (Highly Skilled) Steel will be $1035/8 = 129.38$ (subject to revision in minimum wages)	No Overtime shall be applicable. Maximum Working hours shall be 208 hr in a month.
28	14. (b)	In case working hours exceed one man-day (08 HRS) payment for excess working hours shall be made on pro-rata basis	Please confirm whether there will be a maximum capping in the overtime working per week.	No Overtime shall be applicable.



INDRAPRASTHA GAS LIMITED

IGL Bhawan, 4, Community Center,
Sector-9, R.K. Puram, New Delhi - 110022

TENDER NO. IGL/ET2/CP/CP18157

HIRING OF THIRD PARTY INSPECTION SERVICES FOR PNG O&M FOR NOIDA, GREATER NOIDA, GHAZIABAD, HAPUR AND GURUGRAM

Replies to Bidders' Queries - 1

Sr. No.	Clause	Tender Condition	Bidder's Query	IGL's Reply
29	31.3 (h)	Wherever ESI is not applicable. The contractor will obtain Group Personal Accidental Policy and	Please confirm the premium value of the Group Personal Accidental Policy and the premium value of the Group Medical Insurance Policy.	The vendor shall be required to utilise minimum Rs. 300/per employee/per month premium to obtain maximum possible cover for GPA and GMI and submit the proof as well. Tender Condition Prevails.