



INDRAPRASTHA GAS LIMITED
 IGL Bhawan, 4, Community Center,
 Sector-9, R.K. Puram, New Delhi - 110022

TENDER NO. IGL/ET2/CP/CP18120

HIRING OF AGENCY FOR MARKET RESEARCH SURVEY TO IDENTIFY TOTAL WORKABLE POTENTIAL OF PNG DOMESTIC CUSTOMERS & CNG SURVEY IN NCT OF DELHI

REPLIES TO BIDDERS' QUERIES - 1

Sr. No.	Tender Page No.	Tender Section & Clause No.	Clause Description	Bidder's Query	IGL's Reply
1	09\81	Technical BEC 7.1 (b) & 7.4	Bidder should have worked for the companies having minimum customer base of 10 lakhs.	a. Relaxation Sought: Work Completion Certificates issued by Clients should be considered as documentary evidence along with corresponding work order. b. Completion Certificates are limited to certifying that the work/ project has been completed as mandated under the SoW. None of the clients ever provide any other details sighting confidentiality.	Tender terms prevail
2	60\81	Scope Of Work 1.1	IGL will provide the list of All the charged network areas of NCT of Delhi with no. of connection already done. Agency will have to do the mapping of areas constituency wise and find out the balance potential of these areas with no of households categorized in head as mentioned below. List of all the Area/Society with total potential no of households categorized as under: <input type="checkbox"/> Unoccupied <input type="checkbox"/> TNF	What does TNF stand for?	TNF - Technically Not Feasible
				Will Jhuggi-Jhopdi/ Slums need to be surveyed and mapped to check feasibility? Given our limited understanding, they will not be feasible for PNG connection given the katcha/ semi-permanent nature of the structure of these households; coupled with many not having a well ventilated kitchen or kitchen being in open? Any reason to include them as part of the SoW?	Yes, they are needed to be surveyed
				For segregating the areas as Feasible areas, Technical Not Feasible (TNF), partially feasible and slums with a broad estimate of the households in each of these segments, we will be able to segregate on the basis of localities.	Tender terms prevail
3	60\81	Scope Of Work 1.6	To survey remaining 10 constituency area for setting up CNG facility (list of 10 constituencies to be surveyed will be provided by IGL), Agency to submit the detail report of establishing the CNG stations.	1. Please provide list of the balance 10 Constituency Area 2. Key selection criteria of the potential land parcel followed by IGL for setting up the CNG Station to help identify the same in those areas 3. Will this involve detailed project report – techno + commercial for each of the 10 constituency area?	Only Space requirements for setting up of CNG Stations is required to be identified. List Of Areas: Kirari Sultanpur Majra Ballimaran Rajouri Garden Uttam Nagar Sangam Vihar Badarpur Laxmi Nagar Mustrafabad Karawal Nagar
				For location assessment of CNG Pump, will we need to map the commercial vehicles as well as personal vehicles?	
4	60/81	Scope Of Work 1.5	IGL will provide the list of govt. institutes where png network is already laid by IGL. Agency to visit the government department and provide the list of societies where in IGL has not yet provided the PNG connections.	For mapping staff quarters of government bodies and institutions like universities, hospitals and colleges, we will be needing permission letter from IGL. Also, will these include schools as well?	Yes, IGL Will provide the permission/authority letter allowing you to visit the institutes. Yes, the schools will also be included wherein there are Staff quarters available, but not for commercial connections for Labs & Canteens.
				For visiting government departments, we will be needing authority letters to visit.	