



**REPLIES TO BIDDERS' QUERIES**  
**Tender No. IGL/ET2/CP/CP17631**  
**AMC OF IGL ENTERPRISE GIS SYSTEM**

S.No.	Page	Tender Clause No.	Clause	Description	Bidder Queries	IGL Replies
1	59	Sec-V (SOW) Cl. No. 3.0	SCOPE OF WORK	The AMC support services is to be provided by the ESRI India (OEM) resources only through their authorized partner.	We Request IGL AMC Support Services should be provided by Esri India certified manpower having experience with minimum 5 year in Arc GIS Desktop, ArcFM and Arcpro by Esri India Register Partner	Tender Condition shall prevail
2	7	Sec-I (IFB) Cl. No. 7.1(b)	BIDDER EVALUATION CRITERIA (BEC): Technical BEC	The Bidder should have successfully executed at least one job of Supply & Installation of ESRI GIS product or have completed project (Implementation/Development/AMC) related to ESRI GIS Platform for a minimum value of Rs. 8,86,381/- in preceding 7 years from the date of tender floating.	We Request IGL to increase the value to 60 Lakh in single order in last 3 year. As it will insure bidder credibility in delivering services required by IGL.	Tender Condition shall prevail
3	8	Sec-I (IFB) Cl. No. 7.2(a)	BIDDER EVALUATION CRITERIA (BEC): Financial BEC	The bidder should have achieved a minimum turnover of Rs. 17,72,761/- in any one of the three preceding financial years	We Request IGL to increase the value to 2-3 cr in three financial years. As it will insure bidder credibility in delivering services required by IGL.	Tender Condition shall prevail