



REPLIES TO BIDDERS' QUERIES

Tender No. IGL/ET2/CP/CP17705 dated 05.10.2023

HIRING CONSTRUCTION MANAGEMENT SERVICES (CMS) FOR PNG PROJECTS IN GA(S) OF AJMER, KANPUR, BANDA & KAITHAL

SR. NO.	TENDER CLAUSE & SECTION	DESCRIPTION	BIDDER QUERIES	IGL REPLIES
1	8.1.b u/s SCC	<p>PENALTY If the bidder doesn't have SYNERGI software then IGL reserves the right to get it done from alternative source at their risk & cost. Apart from recovering full cost of license software additional administrative charges @ 15% shall be recovered from the CMS agency.</p>	Does this imply that having licensed SYNERGI software is mandatory for bidders? If not, full cost of license software additional administrative charges @ 15% shall be recovered from the CMS agency? Kindly clarify.	The successful CMS agency needs to provide the SYNERGI software services within given timelines (which may vary from 08 hours to 24 hours) as per the requirement of IGL and if the agency will not provide the required services within given timelines then IGL reserves the right to get the services from alternative source at risk & cost of CMS agency. IGL will be also liable to recover full cost of license software additional administrative charges @ 15% from the CMS agency. Tender Condition Prevails.
2	6.0 u/s SOW	<p>IMPORTANT POINTS TO BE CONSIDERED DURING MANPOWER DEPLOYMENT FOR SITE ACTIVITES OF SOR-F As the work at IGL is continuous in nature so deployed manpower is required to work for 6 days in a week except IGL fixed holidays and weekly offs at sites as well as Site/Head office. Further, as per requirement, manpower is expected to work beyond the normal working hours including IGL fixed holidays/weekly offs as per EIC instructions. Sufficient pool of experienced Manpower shall be available with agency providing CMS in order to meet minimum required manpower as specified in tender but the actual deployment will be done as per instruction of EIC.</p>	<p>How the working on IGL fixed holidays and weekly offs shall be reimbursed?</p> <p>What is the assured quantity of minimum required manpower?</p>	<p>IGL fixed holidays will be paid to resource only after confirmation from respective IGL concerned that the resource was available as per the requirement.</p> <p>If resource will be asked to come on weekly off then payment will be made as per SCC clause no-12 Note- (b).</p> <p>There is no minimum assured quantity for required manpower/resources. Tender Condition Prevails</p>
3	12.0 u/s SCC and 7.0 u/s SOW	<p>TERMS OF PAYMENTS (F) Providing Project Execution and Engineering Services (It includes cost of deployment of power, cost of communication, two/ three wheeler conveyance cost, required safety equipment for safe working at site, required training, minimum Medclaim insurance, laptop, internet connectivity as required and profit of CMS agency) on monthly basis after submission of invoice.</p> <p>DETAILED SCOPE OF WORK FOR THE AGENCY PROVIDING CMS xxi. Investigation of unauthorized use of Gas, safety implementation at site, reconciliation of vendor procured material vs used at site.</p>	<p>There is no item in SOR for deployment of Safety Engineer for monitoring and controlling of HSE at site. Monitoring and controlling HSE implementation is itself a critical and specific activity to be monitored and controlled by qualified HSE Engineers for safety implementation at site and the activity should be independently monitored. We request to include the item for deployment of Qualified (having Degree / Diploma) HSE engineer for effective safety implementation and accountability.</p> <p>There is no item for deployment of steel pipeline Coordinator / RCM in SOR. We suggest to include this item for effective controlling of execution of steel pipeline activities executed simultaneously at various location too far from each other.</p>	Tender Condition Prevails
4	Section - Forms & Formats	<p>WAGE / SALARY STRUCTURE FOR PALLI, RAJSAMAND, KANPUR, HAMIRPUR, FATEHPUR, BANDA, CHITRAKOOT, MAHOBA & KAITHAL GA</p>	Salary structure considered in the tender is 20 to 30% lesser than the prevailing market rates. We request to revise it for meeting the market rates in order to mitigate one of the major cause for high attrition rate of well qualified and experienced manpower which adversely affects pace of work progress.	Bidder may consider all the factors in the Profit/Overhead charges (To be quoted by the bidder) Tender Condition Prevails



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5	5.0 u/s SOW	SOR-WISE AGENCY SCOPE OF WORK IS AS FOLLOWS: D. Office Facility Office facility includes the space for office, stationary, Computer & peripherals, furniture etc. - The agency must establish a dedicated site office for IGL project within 5 km of radius from IGL GA office (or as per EIC approval) and shall remain working on Saturdays, Sundays and extended hours as per the requirement of IGL.	Kindly clarify that approval of EIC is not mandatory if the office establishment is within 5 km of radius from IGL GA Office	EIC approval is mandatory for final approval of office establishment. Tender Condition Prevails