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TENDER DOCUMENT NO.IGL/ET2/CP/CM18214  
 Hiring of Manpower for Mobile Training Vans Operation

REPLY TO PREBID QUERIES

S.NO	Section	Tender Clause.	Page No.	Description	Bidder Query	IGL Reply
1	V	SCOPE OF WORK	59	The working hours of deployed manpower should be as per statutory guidelines (In no case the duty hours shall be more than 12 hours).	Only one Technical person is taken in SOR for each h category so reliever shall also be taken	<b>Tender condition Prevails:</b> Provision of the leave encashment is already provided in the salary break-up. in case of non-availability of manpower due to any reason, the vendor shall have to arrange for reliever on his own expense, otherwise penalty shall be imposed as per tender terms.
2	V	SCOPE OF WORK	59	The working hours of deployed manpower should be as per statutory guidelines (In no case the duty hours shall be more than 12 hours).	What will be the start and end of duty hours and how many hours each manpower has to work?	<b>Tender condition Prevails:</b> The manpower shall be deployed in general shift, however due to work requirement is on any day work needs to be done beyond the general shift hrs., compensatory off shall be provided if applicable.
3	V	SCOPE OF WORK	59	The working hours of deployed manpower should be as per statutory guidelines (In no case the duty hours shall be more than 12 hours).	What will be the start and stop point of duty?	<b>Tender condition Prevails:</b> One MTV will be stationed at Delhi area and the other MTV will be stationed at NCR region of UP. Accordingly, the vendor shall be intimated regarding exact reporting location.
4	V	SCOPE OF WORK	59	-	Conveyance charges are not taken in the contract. Will it be as per IGL norms.	<b>Tender condition Prevails:</b> Same is in scope of vendor only. Bidder need to quote the service charges considering all the expenses which may incurred during the execution of job as per scope of work.
5	V	SCOPE OF WORK	59	In case of training arranged in other GA i.e. Muzaffarnagar, Karnal, Kaithal, Rewari, Kanpur & Ajmer, boarding & lodging of the manpower shall be arranged by the contractor.	Accommodation head is not in the SOR.	<b>Tender condition Prevails:</b> Same is in scope of vendor only. Bidder need to quote the service charges considering all the expenses which may incurred during the execution of job as per scope of work.
6	IV	PENALTIES	50	In case of failure to provide the manpower as per the requirements mentioned in the tender document, the contractor shall be levied with the penalty of wages per day for each manpower equal to the number of man-days of non-compliance of contractual terms.	If driver and other manpower is not provided it will practically attract a penalty. What will be the maximum penalty and what formula will be attracted for penalty. Practically it's not possible that one manpower of very specialised nature will be available all month throughout the year. Also consideration of reliever for a very short period is not possible specifically when salary is half of the market rate .	<b>Tender condition Prevails:</b> Provision of the leave encashment is already provided in the salary break-up. in case of non-availability of manpower due to any reason, the vendor shall have to arrange for reliever on his own expense, otherwise penalty shall be imposed as per tender terms.

7	VI	SCHEDULE OF RATES	61	-	As it's a percentage rate tenders and several factors are not as per indulge salary of instructors is very less, overtime will come each day as start and stop from one point can serve very little area . What will be the ceiling percentage for the award of the contract.	<b>Tender condition Prevails:</b> Please consider the corrigendum -1 uploaded against the tender, bidder need to quote the service charges in INR (not in percentage). Also, there is no upper limit on the service charges. However, bidder are required to fill the non-negative value against service charges. This value shall remain firm and fix during the tenure of the contract.
8	V	SCOPE OF WORK	59	The deployed staff shall wear uniform, and other required Personal Protective Equipments viz. safety shoes (to be provided by the contractor) while on duty	No dress and PPE charges are taken in the SOR . The same will be provided by IGL.	<b>Tender condition Prevails:</b> Same is in scope of vendor only. Bidder need to quote the service charges considering all the expenses which may incurred during the execution of job as per scope of work.
9	V	SCOPE OF WORK	59	-	No communication charges are loaded in SOR as required to communicate. Will the same be provided by IGL	<b>Tender condition Prevails:</b> Same is in scope of vendor only. Bidder need to quote the service charges considering all the expenses which may incurred during the execution of job as per scope of work.