



INDRAPRASTHA GAS LIMITED
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TENDER DOCUMENT NO.IGL/ET2/CP/CC18678
PROCUREMENT OF CAR-NGV (NGV-1 TYPE 2) NOZZLE ALONG WITH SERVICES

REPLY TO BIDDERS QUERIES

Sr No.	Section	Page No.	Tender Clause	Clause description	Bidder Query	IGL Remarks
1	Section 1 : Invitation for Bid (IFB)	9	Technical BEC: 7.1(ii)	The bidder must have successfully executed one of the following: Single order of at least Rs 30.04 lakhs for the supply of Car-NGV (NGV-1 TYPE 2) nozzle in the previous 07 years from the date of issue of tender.	Vendor request IGL to clarify if the experience of selling to Dispenser OEM is accepted either by OEM or OEM's Authorized Channel Partner.	Tender Conditions Prevail
					Vendor request IGL to clarify if experience of selling any Class/Type of CNG Nozzle is accepted ?	Tender Conditions Prevail
2	Section 5 : Scope of work	63	Scope of work 1 (1.3)	New NGV Nozzle must work satisfactorily, after installation, at IGL dispensing locations in Delhi NCR for at least 8 months or 40,000 cycles whichever is earlier.	Vendor Request IGL to clarify and confirm the class & No. of Cycle of Nozzle as per NGV Standard	Tender Conditions Prevail
3	Section 5 : Scope of work	63	Scope of work 1 (1.4)	In case of premature leakage / failure before 8 months or 40,000 cycles whichever is earlier from date of installation, vendor has to provide free of cost replacement. This replacement should be made available within a period of 2 weeks of intimation from IGL Engineer In Charge/ Nominated person by Engineer In-charge.	Vendor Request IGL to clarify the Minimum & Maximum no. of Nozzle to be reported by IGL in Single Lot .	Tender Conditions Prevail
4	Section 5 : Scope of work	63	Servicing & Repair 1 (1.3)	Nozzles will be sent for repairing in lot and same need to be returned after servicing & repairing / new one (if repairing facility is not available) within 4 weeks of hand over of the nozzles by IGL Engineer In Charge/ Nominated person of Engineer In-charge.	Vendor Request IGL to clarify the Minimum & Maximum no. of Nozzle to be reported by IGL in Single Lot .	Approx. 30-50 nozzles per lot shall be sent for nozzle service
5	Section 5 : Scope of work	64	Technical Specification 2 (2.5)	Maximum weight: 0.65 kg	Vendor Request to allow weight of Nozzle as ".900kg "	Tender Conditions Prevail
6	Section 5 : Scope of work	64	Other requirements 3 (3.4)	The issue of NGV backflow, particularly observed in TATA make vehicles, shall be properly ensured and thoroughly checked before delivery of the nozzles. If any problem related to CNG filling occurs at site due to a technical fault in the NGV nozzle, the supplier shall deploy an experienced engineer to inspect the issue at selected locations across the entire area of operation on a sample basis. The supplier shall carry out detailed inspection and necessary troubleshooting on an urgent basis to ensure complete resolution of the problem. A detailed report of the findings and actions taken shall be submitted to the concerned IGL Engineer-in-Charge. All costs and expenses incurred for this activity shall be borne by the supplier.	Vendor want to clarify to IGL that Vendor shall not be responsible for any failure occurred if nozzle is used on Non-Standard receptacle which have no markings or worn out .	Standardization of the receptacle shall first be ensured by the supplier in the event of frequent refuelling issues as being faced at our site. If the receptacle is found to be in satisfactory condition and of correct standard, a thorough inspection shall thereafter be carried out to identify and rectify the root cause of the problem
7	Section 4 : SCC	55	Terms of payments 12 (12.2)	70% of total supply value shall be released after delivery of nozzle in IGL store and remaining 30% shall be released, along with subsequent services, i.e. 7.5% each along with 1st, 2nd, 3rd and 4th service respectively at a interval of each 8 months or 40,000 cycles whichever is earlier.	Vendor request IGL to change payment terms to " 100% can be released on delivery of goods or services " as Vendor already need to submit CPBG for Performance	Tender Conditions Prevail

8	Section 4 : SCC	55	Warranty/Guarantee 13 (13.2)	This warranty shall remain valid for at least twelve (12) months from the date of successful commissioning of individual equipment or eighteen (18) months after the date of last shipment whichever is earlier or as specified under the Special Conditions of Contract. However, if warranty period exceeds due to any defect observed in the equipment at site and the time taken in rectification and commissioning, the warranty will stand extended for at least another 12 months from the date of completion of rectification free of cost.	Vendor request IGL to clarify on warranty terms as this contradict point no. 1.3 in scope of work which states "New NGV Nozzle must work satisfactorily, after installation, at IGL dispensing locations in Delhi NCR for at least 8 months or 40,000 cycles whichever is earlier. "	To be followed as tender T&C i.e. as per scope of work
9	Section 4 : SCC	53	Contract duration/ Delivery schedule 7.	Material shall be delivered within 08 weeks from the date of issuance of Purchase Order. Installation and Commissioning shall be done in 02 months time and 32 months for service.	Vendor Request IGL to give 16 weeks timeline for 1st lot which can be reduced to 2-3 weeks for subsequent lot	Tender Coditions Prevail
10	Section 1 : Invitation for Bid (IFB)	8	Details of tender documents 5.	Bid submission due date and time : 06.02.2026 till 14:30 hrs IST	Vendor Request IGL to Postpone due date by 7-10 days enable vendor to prepare for tender and EMD request	IGL does not intend to grant any extension to the bid submission deadline. The bidder is therefore advised to submit their bids strictly within the stipulated time