

REPLY TO PRE - BID QUERIES

Tender No.: IGL/ET2/CP/CC18293 Dated 21.01.2025

Subject : Supply and service of Water coolers on rental basis for 04 years for IGL COCO CNG stations

Sr. No.	Tender Clause No. / Annexures	Page No.	Tender Specification	Bidders Comments / Queries	IGL Reply
1	Section-V Scope of work Sub-Technical specification of water cooler	63	The Water cooler outer body material is SS 304	No manufacturer/make given in tender manufacture water cooler in SS304 in complete. They provide inner chiller body in SS304 but outer body in SS 204. So, how can we supply complete SS304 water coolers and we have supplied water coolers of our own brand which were completed SS304. So, please allow our water cooler or changes will be required in specifications.	Tender Conditions Prevail
2	Section-V Scope of work Sub- Customer complaints, point(i)	65	The preventive maintenance of water cooler would be carried out at least once in a month at all CNG stations. The report on the same must be sent by the vendor along with the invoice	Monthly maintenance to be changed to bimonthly as it will not be possible to touch 140 locations in one month	Tender Conditions Prevail
3				Water should be filled in water coolers should be free from salt as salty water will damage our water coolers	Tender Conditions Prevail