	Clarifications against pre-bid queries (Tender no. IGL/ET2/CP/ CM17277) for Supply and Installation of IT Assets							
Sn.	IGL - Technical Description			Pre - Bid Queries		IGL' clarification		
1	Laptop	Make		HP, DELL and Lenovo's high end Commercial models are defined, however ACER commercial model is not defined	Request you to please identify and mention ACER commercial model to avoid confusion later	Equivalent Model of Acer i.e. Acer TravelMate Commercial Series		
2	Laptop	Memory	2*8 GB - Factory Fitted	As per industry shift, most of laptops comes with soldered RAM in at least one DIMM slot, One DIMM lot will be soldered(fixed) and other will replaceable DIMM slot	Request you to please modify this clause.	Tender condition prevails.		
				Kindly amend the RAM expandability as 64 GB using 2 DIMM Slots (2 DIMM both Field Replaceable)	Memory expandability 64GB and 2 DIMM slots both should be field replaceable to ensure memory upgradability in the future.	Tender condition prevails.		
3	Laptop	Generation	11th or higher	Kindly amend as 12th Gen or better(Latest Gen Available in the Market)	In latest 12th-Gen Processor Intel has changed the architecture of the processor delivering better performance than the 11th Gen	Latest Generation i.e. 12th or higher		
4	Laptop	Display	14-inch diagonal - TCO Certified	Screen Type is not mentioned , screen resolution is not mentioned,	Request you to please modify this parameter to IPS screen with 300 NITS brightness	Tender condition prevails.		
5	Laptop	Keyboard	Backlit Full size spill resistant keyboard	Kindly amend as Spill-resistant backlit keyboard as Full Size Keyboard Not possible in 14" Monitor		Please read as spill-resistant backlit keyboard against laptop		
6	Laptop	Ports	HDMI, Audio Combo, RJ-45 / Ethernet and minimum 2 USB Ports	USB Type C port has not been asked in the specifications. USB type C is crucial port these days	Request you to please add Type C port in the Ports			
				Kindly amend as HDMI, Audio Combo, RJ-45 / Ethernet and minimum 2 USB A Ports and 2 USB Type C Thunderbolt ports	Thunderbolt ports provide high bandwidth for connecting high-speed devices. Thunderbolt cables help to ensure a quality connection between the device and a PC. Thunderbolt™ accessories make it easy to expand the capabilities of your PC with docking options and external devices. The Thunderbolt cable doubles the max data transfer speed of USB-C, running as fast as 40Gbps.	Minimum 2 USB Ports (one should be C-type USB Port)		

CORRIGENDUM II

7	Laptop	Power Adapter	OEM AC Power Adapter as per model	Kindly Amend to Type C adapter(Latest Charging technology)	More efficient and fast: You can even use it to charge devices like tablet, mobile phone	OEM AC Adapter with latest charging technology for fast charging, please read as type C adapter.
8	Laptop			In the bid , battery capacity and Back up is not defined.	Request you please define battery capacity i.e. 45Whr standard for such notebooks and battery backup - MobileMark® 2018: up to > 9hours	N/A
9	Laptop			Laptop Product Certifications like EPEAT,Energy Star and MIL STD 810 is not mentioned. These certifications ensures the quality and safety of the product.	Request you to please add these certifications – EPEAT™ Gold ,ENERGY STAR® 8.0, TCO Certified 9.0, MIL-STD-810H military certified	N/A
10	Laptop			Kindly add Al Based Performance(Application performance, Network and Audio) improvement software	Ensures enhanced application performance, network connectivity, and audio when on the go and working in an office. This application allows a simultaneous multinetwork connection that joins the best network30 available.	N/A
11	Laptop			Kindly add MIL 810 H tested, Hardware TPM 2.0 and weight less than 1.40Kg	MIL 810H ensures the durability of the notebook and Hardware TPM2.0 is for security.	N/A
12	Desktop	Make	Tower Desktop - HP Pro / Dell OptiPlex / Lenovo ThinkCentre / Equivalent Model of Acer / Apple / Microsoft.	HP, DELL and Lenovo's high end Commercial models are defined, however ACER commercial model is not defined.	Request you to please identify and mention ACER commercial model to avoid confusion later	Equivalent Model of Acer i.e. Acer Veriton Commercial Series
				Kindly amend to Micro/Mini/Tiny form factor	Mini PC due to its compact size can be placed behind the monitor ensuring a clean and presentable desk giving the user more desk space. Due to its compact size, it consumes less power as well.	-
13	Desktop	Storage	Min. 512 GB SSD	Type of SSD is not defined , M.2 NVMe SSD is 8-10 times faster than SATA SSD's	Request you to please mention M.2 NVMe SSD drive of 512GB Capacity	Tender condition prevails.
14	Desktop	Monitor	Min. 18.5 inch TFT monitor OEM make - TCO Certified	18.5" monitor is getting phased out these days,	Request you to please modify monitor specs to Min. 19.5 inch TFT monitor OEM make with 1600x900 - TCO 9 Certified	18.5 inch TFT with table stand is minimum requirement
15	Desktop			No Security feature asked in the tender, Security features are important to protect devices and data.	Request you to please add - Discrete TPM 2.0, Chassis intrusion switch, Smart USB protection to enhance security in the desktop	N/A
16	Desktop			Desktop product certifications have not been asked. These Certification ensure device built quality and safety	Request you to please these certification to ensure product quality- EPEAT™ Gold , ENERGY STAR® 8.0 , TCO Certified 9.0	N/A

17	Desktop				MIL 810H ensures the durability of the desktop and Hardware TPM2.0 is for security.	N/A
18	Desktop			Kindly amend as Fixed Stand	Stand to place the micro behind the monitor ensuring a clean and presentable desk giving the user more desk space	TFT with table stand
19	Desktop	Scope of Work	A label of IGL's coloured logo should be pasted on top of Cabinet of CPU, front lid of TFT monitor, Printer, and Scanner & UPS.	There is no Space of Stciker on front lid of TFT. Kindly amend the same.		Any available space in front of the TFT, including the base of the stand stand.
20	MFP (Printer All- In -One, Mono LaserJet)	HP LaserJet MFP M233 or higher / equivalent		There are two model available i.e, HP 233 dw and HP 233sdw.	Kindly confirm which model is required.	Duplex - wifi (dw)
21	Network Printer, Mono Laserjet	HP LaserJet Enterprise M407 or higher / equivalent		There are various model available in 407 like 407n/407dn/407dw.	Kindly confirm which model is required.	Duplex - Network (dn)
22	Scanner	HP ScanJet 2500f1 or higher / equivalent		Required model is end of life and replacement model is HP ScanJet 2600f1.	Kindly make the necessary correction	Tender condition prevails, however model having end of life is not acceptable.

Note: 1. All other terms & conditions of tender document remain unaltered. 2. Bidders are requested to visit IGL website https://www.iglonline.net / IGL's tendering website https://petroleum.euniwizarde.com regularly for further announcement