

| Reply to Bidder Query for Tender No. CM17832 Implementation of E-Office solutions for IGL |                            |   |  |  |   |  |
|---|----------------------------|---|--|--|---|--|
| Sr. No.   | Page                       | Clause As per RFP   | Query  | Current Remarks  | Modified Remarks / Clarification  | Remarks of IGL   |
| 10  | 60                         | Scope of Work   | As part of the bid the bidder needs to respond to both the " Technical Compliance Sheet for Eoffice Solution" mentioned on page 64 and the Scope of Work document on page 60 as part of the bidder response. Kindly clarify as they are mentioned in separate sections and it seems Scope of Work document can be left and is just for bidders information | Technical Compliance sheet needs to be submit separately.  | As per our understanding the bidder has to give compliance to both scope of work and technical compliance sheet as part of Bidder RFP response? Kindly Confirm  | Response already given on RTBQ published on website.   |
| 28  | 8Page 63, section/point 50 | System should have capable to host/run instance of development/quality, production (Active-Passive) and DR environment so that license policy should not restrict IGL to run instances on it. | As understood from the mentioned statement that IGL requires solution license for following environments, 1. Development / Quality (Stand Alone) 2. Production (Active-Passive) 3. DR (Active-Passive) Please mention any other environments, in case IGL requires license for that environment as well.   | DR is not required. System should have capable of DR. System should have capable to run/host DEV/QAS , PRD enironment on supplied liceses and license policy should not restrict IGL to run instance on these lincese.   | We understand that although DR is not required at this stage however OEM licensing policy should not restrict IGL to implement DR environment on supplied E-office platform licenses in future. Kindly confirm  | if DR is required in future, license policy should not restrict IGL to implement DR environment and cost of license for DR implmentation to be included, if required additionally. |
| 29  | 9Page 63, section/point 53 | System should have AI/ML capability and support summarization of notesheet/ supporting documents for note filing for senior management  | In respect to mentioned staement, requesting IGL to clarify the requirement with proper Use Case scenario.   | Apart from viewing complete notesheet and documents, e-office solution uses AI/ML functionality to generate summary of the complete notesheet/ supporting documents of the approval notesheet/ supporting documents for only senior management's viewing as additional features etc. | Our understanding of the clause <b>"the AI/ML capability and support summarization of notesheet/ supporting documents for note filing for senior management"</b> should be part of the proposed solution and needs to be mentioned in the MAF along with the datasheets. Kindly confirm | Response already given on RTBQ published on website.   |
|   |                            |   | Bid Extension  |  | Request you to extend the bid submission date by 1 week to 17th January 2024  | Bid submission date is extended upto 19th January 2024.  |